

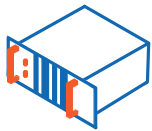
The Smart Platform for Your Business



It's Time to Get Smart About IT

CompleteCloud is a Smart Platform that was built for security and productivity conscious businesses and is delivered and supported in an all-inclusive per user per month pricing model, giving our customers a competitive advantage and peace of mind.

The CompleteCloud Platform offers a revolutionized approach to buying, accessing, and maintaining your IT environment. Key features include:



Servers & Unlimited Storage

Business/active directory, dedicated email exchange, file and app servers, private voice PBX, and infrastructure licensing



Cloud Desktops

Dedicated Windows 10 cloud desktops include Microsoft Office licensing and 6 different specification options for varying employee needs



Connectivity

Fully managed and paid redundant data center internet and local site internet



Local Hardware

Complete site hardware refresh includes firewalls, managed POE switches, wireless access points, Windows 10 thin clients, and phones



Managed Security

An ever-evolving layered approach to security that meets industry compliance standards including 24/7 security operations center and Data Loss Protections (DLP) consultation



Support

Team of US-based experts available 24/7 via phone, text, or chat



Customer Portal

Track cases, orders, and projects; change management and resource manager; billing detail; customer satisfaction surveys; security risk metrics; user productivity metrics



Productivity Suite

Email archive, secure file sharing, collaboration tools, and unified communications including video conferencing, soft phone, and chat



Avatara Connect

Anywhere access to cloud desktop, soft phone, video, chat, remote files, and SSO web apps; custom dashboard reporting at a glance



Artificial Intelligence

Ava, our proprietary self-healing Artificial Intelligence, offers automated proactive support, pre-support engagement diagnostics, anomaly monitoring, and user productivity tips



Problems We Solve Best: Compliance, CAD, Complexity

CompleteCloud is a single-source, customizable IT solution for any industry. While all businesses can benefit from the CompleteCloud Platform, there are certain categories in which we simply can't be beat. We call them our "3 Cs".

- ➔ **Compliance Industries:** Aerospace/DFARS, Healthcare, Financial Services, Customer Driven Regulations
- ➔ **CAD Enabled Companies:** Manufacturing, Engineering, Architecture, Construction
- ➔ **Complexity:** Robust ERP or EMR systems, companies with multiple sites or highly mobile workforces, unique peripheral devices, etc.

Maximize employee productivity and company profitability while protecting critical data and meeting compliance standards with Avatara Connect.



Get Fully Migrated in 30-60 Days

From the moment you begin integration, the Avatara Migration Team will work on your behalf to migrate your current digital environment into the CompleteCloud platform. Within 30-60 days, your entire team will be able to log in through their personalized connection broker and resume work, from anywhere, without skipping a beat.